

Terms of Service

Effective Date: 01/01/2025

Business Name: Kamole Home Services

Location: Serving San Diego, CA, and surrounding areas

Please read these Terms of Service ("Terms", "Terms of Service") carefully before using the services provided by Kamole Home Services ("we", "our", or "us"). By booking a service, accessing our website, or interacting with us in any way, you agree to be bound by these Terms.

1. Services We Provide

Kamole Home Services offers a variety of in-home and small business services, including but not limited to:

- Network cable rewiring and installation
- Security camera installation
- TV and home décor wall mounting
- Furniture and cabinet assembly
- Appliance setup and installation
- Backyard shade installation
- Fire pull system installation
- General home and small office assistance

All services are provided by skilled professionals to deliver high-quality workmanship and excellent customer satisfaction.

2. Appointments and Scheduling

- You can request a service appointment through our website, phone, or email.
- We strive to accommodate your preferred schedule, but availability may vary.
- Free consultations and quotes are available upon request.
- It is your responsibility to ensure someone 18 years or older is present during scheduled service times.

3. Pricing and Payment

- We offer competitive and reasonable pricing for all services.
- A final quote will be provided before any work begins.

- Payments are due upon completion of service unless otherwise agreed in writing.
- Accepted forms of payment include cash, major credit/debit cards, and electronic payments.

4. Cancellations and Rescheduling

- We understand that schedules can change. Please notify us at least 24 hours in advance to cancel or reschedule.
- Last-minute cancellations (less than 24 hours) may be subject to a cancellation fee.
- If we must reschedule or delay a service due to weather, equipment issues, or emergencies, we will notify you as soon as possible.

5. Customer Responsibilities

- Ensure the work area is accessible and safe before our arrival.
- Inform us of any structural, electrical, or safety issues ahead of time.
- For appliance installations, ensure the appliances are on-site and ready to be installed.
- Kamole Home Services is not responsible for delays due to unprepared or unsafe conditions.

6. Warranties and Satisfaction Guarantee

- We stand by the quality of our work. If you are unsatisfied with a completed service, contact us within 7 days and we will make reasonable efforts to address the issue.
- Some services may be covered by a limited workmanship warranty. Specific details will be provided at the time of service.

7. Liability Disclaimer

- Kamole Home Services is not liable for damages due to pre-existing conditions, faulty equipment provided by the customer, or misuse of installed equipment after service.
- We carry general liability insurance, but customers are encouraged to inform us of any special concerns prior to service.
- We are not responsible for any indirect, incidental, or consequential damages.

8. Termination of Service

We reserve the right to decline or discontinue service if there is a safety risk, harassment, or violation of these Terms.

9. Intellectual Property

All content, branding, and materials on our website and marketing materials are the property of Kamole Home Services and may not be reused without written permission.

10. Changes to Terms

We reserve the right to update or modify these Terms at any time. Any changes will be posted on our website with an updated effective date.

11. Contact Us

If you have any questions about these Terms, please contact us at:

- ☐ **Email:** kamolehomeservicespro@gmail.com
- ☐ **Website:** <https://kamolehomeservices.com/>