

Privacy Policy

Effective Date: 01/01/2025

Business Name: Kamole Home Services

Location: Serving San Diego, CA, and surrounding areas

Kamole Home Services ("we", "us", or "our") values your privacy and is committed to protecting the personal information you provide when visiting our website, contacting us, or using our services. This Privacy Policy explains how we collect, use, disclose, and safeguard your information.

By accessing our website, submitting a service request, or interacting with us, you agree to the practices described in this policy.

1. Information We Collect

We may collect the following types of personal information:

- **Contact Information** – Name, phone number, email address, physical address
- **Booking Details** – Service requests, preferred schedule, job-related notes
- **Payment Information** – We may process payment details when you make a purchase or pay for a service
- **Device and Usage Data** – IP address, browser type, operating system, and interaction with our website (for performance and analytics)

We do **not** collect or store sensitive financial data such as full credit card numbers directly; payments are processed securely via trusted third-party providers.

2. How We Use Your Information

We use your information to:

- Schedule and fulfill service appointments
- Provide quotes and consultations
- Respond to inquiries and customer support requests
- Improve our website and service experience
- Send important updates (appointment confirmations, service follow-ups, etc.)
- Process payments and manage billing
- Comply with legal obligations and protect our rights

We may also use customer reviews or testimonials on our website or marketing materials, but only with your permission.

3. Sharing Your Information

We do **not** sell, rent, or trade your personal information.

We may share your information with:

- **Trusted service providers** who assist us in scheduling, communication, website hosting, or payment processing
- **Law enforcement or legal authorities**, if required by law or to protect our legal rights or the safety of others
- **Professional technicians or subcontractors** solely for the purpose of providing the services you've requested

All parties we work with are expected to maintain the confidentiality of your information.

4. Data Security

We take reasonable technical and organizational measures to protect your personal data from unauthorized access, disclosure, alteration, or destruction. However, no method of online transmission or storage is 100% secure, and we cannot guarantee absolute security.

5. Your Rights and Choices

You have the right to:

- Request access to your personal information
- Correct or update any inaccurate or outdated information
- Request that we delete your information (subject to legal and business recordkeeping requirements)
- Opt out of receiving marketing emails or text updates (we only send these with your consent)

To exercise any of these rights, contact us at the information provided below.

6. Cookies and Tracking

Our website may use cookies or similar technologies to enhance your browsing experience and collect basic usage data. You can adjust your browser settings to disable cookies, but some site features may not function properly.

7. Third-Party Links

Our website may contain links to third-party websites (such as payment processors or product recommendations). We are not responsible for the privacy practices or content of those external sites.

8. Children's Privacy

Our services are not directed at or intended for children under the age of 13. We do not knowingly collect personal information from children.

9. Updates to This Privacy Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with the updated effective date.

10. Contact Us

If you have any questions about this Privacy Policy or your personal data, please contact us at:

- ☐ **Email:** kamolehomeservicespro@gmail.com
- ☐ **Website:** <https://kamolehomeservices.com/>